



525 Junction Rd  
Madison, WI 53717  
www.tdstelecom.com

December 21, 2016

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Dear Ms. Dortch:

**Re: Concord Telephone Company - Certification for Notice of Network Change  
WC Docket No. 16-302**

Dear Ms. Dortch:

On August 16, 2016, Concord Telephone Company ("Concord") submitted a Notice of Network Change pursuant to Section 51.332 of the Commission's rules. Specifically, the notice provided notification to the Commission of the replacement of copper distribution and loop facilities with fiber-to-the-home facilities at certain digital service areas (DSAs) located in Concord, Tennessee.

On September 30, 2016, the Wireline Competition Bureau issued the public notice concerning this copper retirement. Attached please find Concord's certification of the additional information required under section 51.332(d).

Please contact me should you need any further information.

Sincerely,

A handwritten signature in black ink that reads "Jennifer R. Heise".

Jennifer R. Heise  
Regulatory Compliance Manager

Attachments

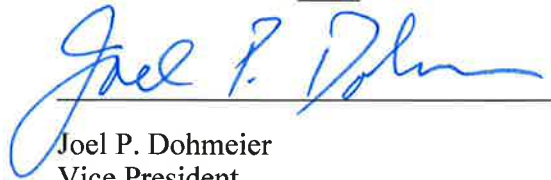
### **Certification of Concord Telephone Company Pursuant to Rule 51.332**

- Concord is replacing copper distribution and loop facilities with fiber-to-the-home facilities at certain digital service areas (DSAs) located in Concord, Tennessee.
- Concord provided the FCC Notice in compliance with the FCC's rules.
- Concord does not have any carrier customers. This project only impacts local exchange customer lines.
- Concord timely notified all applicable Other Governmental Entities and served all applicable Other Governmental Notices.
- Concord timely served a customer notice to all retail customers.
- A copy of the retail non-residential and residential customer notice mailed to customers is attached.
- Concord has complied with the notification requirements applicable to changes in the facilities, equipment, operations or procedures of a wireline telecommunications provider.
- The FCC assigned WC Docket No. 16-302 and Report No. NCD-2624 to Concord's FCC Notice.

I, Joel P. Dohmeier, am a duly appointed representative of Concord Telephone Company and hold the position of Vice President.

I certify under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Executed on December 21, 2016.



Joel P. Dohmeier  
Vice President  
Concord Telephone Company  
701 Concord Road  
Knoxville, Tennessee 37934  
608-664-4168



525 Junction Rd  
Madison, WI 53717  
[www.tdstelecom.com](http://www.tdstelecom.com)

8/16/2016

<customer name>  
748 RED MILL LN  
Knoxville, TN 37934

Greetings,

TDS®, your local communications provider, is upgrading the copper network at

748 RED MILL LN  
Knoxville, TN 37934

to fiber on or after 3/12/2017. That means faster Internet speeds and clearer phone connections should soon be available to you.

To accommodate the switch to fiber, and ensure these improved services can be made available to you, TDS will need to replace outdated network equipment in your home. If you agree to this FREE equipment upgrade, TDS will install an Optical Network Terminal.

Customers receiving landline phone service, and who upgrade to fiber, should be aware that some features and functionalities of a copper network differ from fiber. Because fiber phone service requires power to run and copper-based service does not, a battery backup unit or alternative source of backup power is needed to ensure your service remains active during a power loss.

If you choose to migrate your current landline phone service to the fiber network, all your current services will still be available with no change to the applicable rates, terms or conditions.

Call **1-855-821-9019 toll-free today** to schedule your FREE equipment upgrade. **You must have this new equipment installed before 3/12/2017 or YOUR EXISTING SERVICE WILL BE DISCONNECTED.** If you discontinue service with TDS, you will need to contact another provider to establish new service. Please let your new service provider know if you wish to keep your current telephone number.

Thank you for being a TDS customer. We look forward to serving you now and in the future.

Sincerely,

A handwritten signature in black ink that reads "Phillip Berry".

Phillip Berry, Manager—TDS Product Management

**PS:** To learn more about this network upgrade, please visit [tdstelecom.com/copper](http://tdstelecom.com/copper), call the FCC at 1-888-CALL-FCC, visit [consumercomplaints.fcc.gov/hc/en-us](http://consumercomplaints.fcc.gov/hc/en-us), or contact your local Public Service Commission at 1-800-342-8359.



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8/16/2016

[REDACTED]  
11437 TURKEY CREEK RD  
Knoxville, TN 37980

Hello!

TDS®, your local telecommunications provider, is upgrading the copper network at 11437 TURKEY CREEK RD Knoxville, TN 37980 to fiber on or after 3/12/2017. This means faster Internet speeds and clearer phone connections should soon be available to you.

To accommodate the switch to fiber and ensure these improved services can be made available to you, TDS needs to replace outdated network equipment in your business. If you agree to this FREE equipment upgrade, TDS will install an Optical Network Terminal.

Customers with landline phone service who upgrade to fiber should be aware that some features and functionalities of a copper network differ from fiber. Fiber phone service requires power to run versus copper-based service which does not. We know your business phone is critical to running a successful business, therefore we will include a free battery backup unit ensure your service remains active during a power loss.

The best part of this conversion is that there is no impact to your monthly bill. The price that you pay for your current services will remain the same.

Please call **1-888-837-3050** today, to schedule your FREE equipment upgrade. You must have the new equipment installed before 3/12/2017 as your service will be disconnected after this date.

We hope this solution will work for you as it allows your business faster Internet speeds and clearer phone connections. You are a valued TDS customer and we sincerely hope to continue to be your telecommunications provider for years to come. If you choose to discontinue service with TDS, you'll need to contact another provider to establish service.

Thank you for being a TDS customer. We look forward to serving you now and in the future.

A handwritten signature in black ink that reads "Phillip Berry".

Phillip Berry, Manager - Product Management (Voice)

**PS:** To learn more about this network upgrade, please visit <https://tdstelecom.com/copper>, call the FCC at 1-888-CALL-FCC, visit [consumercomplaints.fcc.gov/hc/en-us](http://consumercomplaints.fcc.gov/hc/en-us), or contact your local Public Service Commission at 1-800-342-8359.